



## A QUARTERLY NEWSLETTER FOR ENERGY CONSCIOUS CONSUMERS

APRIL—JUNE 2024

### HEATING & COOLING SERVICE PLANS

Ensure the protection of both your HVAC equipment and your wallet throughout the year by enrolling in one of our comprehensive service plans. **Our range of service plans provides a shield against costly part replacements, repairs, maintenance, labor, and various other expenses associated with HVAC upkeep.**

A service plan simplifies the process of keeping your HVAC system in top condition with annual tune-ups. Whether you're seeking frosty coolness in the summer or toasty warmth in the winter, air conditioning and heating service plans have you covered. For HVAC systems, prevention is truly the best medicine. Having professional eyes on your system allows for the early detection of small issues before they escalate into costly problems.

While it's possible to maintain your HVAC unit without a service plan, opting for a Hinds Energy annual service plan ensures more consistent upkeep. **Moreover, in the event of a breakdown, waiting for repair technicians can be a hassle. A service plan provides prompt service, minimizing downtime and ensuring you're not without heat or air conditioning for an extended period.** For more information, call our Service Department (570-278-3811, option 3).

### EMPLOYEE SPOTLIGHT: CHRIS HERBERT A Pillar of Experience & Community Service

We're honored to shine a spotlight on one of our longest-serving employees, Chris Herbert. With over two decades of dedicated service to our company, Chris's journey is a testament to his character, commitment, and invaluable expertise.

As a seasoned technician, Chris Herbert stands as a beacon of knowledge and mentorship within our team. His willingness to share his wealth of experience and mentor younger technicians exemplifies his commitment to fostering growth and excellence among his peers. Beyond his professional endeavors, Chris's heart beats strongly for the community. Having dedicated years of service to the Boy Scouts, he has shaped the lives of countless young individuals, instilling in them values of leadership and service. Currently, Chris selflessly serves in the Susquehanna Fire Company, putting his life on the line to protect and serve our community in times of need. Amidst his noble endeavors, Chris finds solace and rejuvenation in the serene outdoors of the Adirondacks. His passion for nature not only reflects his adventurous spirit but also serves as a reminder of the importance of balance in our lives.

Join us in celebrating Chris Herbert for his decades of dedication, both to our company and to the betterment of our community. His unwavering commitment and selflessness empower those around him to make a positive impact wherever life brings them.

### The benefits of HVAC service plans are manifold:

- Enhanced energy efficiency
- Priority service
- Early detection of minor issues
- Prevention of costly system damage
- Extended HVAC lifespan
- Improved indoor air quality

## CELEBRATING EARTH DAY: THE ENVIRONMENTAL BENEFITS OF PROPANE

Earth Day, celebrated on April 22nd each year, serves as a global reminder of our collective responsibility to protect and preserve the environment. **A tree-planting initiative within U.S. national forests represents just a fraction of propane's eco-conscious narrative.**

Venturing into any of America's 154 national forests, one encounters vast expanses of trees. These arboreal giants not only captivate with their beauty but also perform a myriad of essential ecological functions, from oxygen production to carbon sequestration, soil and water conservation, and wildlife support. **Interestingly, some of these trees owe their existence to propane.**

Each esteemed guest featured on the Path to Zero podcast, led by Propane Education & Research Council (PERC) President and CEO Tucker Perkins, is invited to select a national forest where a tree will be planted in their honor. PERC then collaborates with one of three tree-planting initiatives – Trees Remember, A Living Tribute, and The Gifted Tree – to fulfill the guests' requests. To date, Path to Zero participants have dedicated 64 trees across national forests spanning 26 states, including notable locations such as Sierra National Forest in California, Mark Twain National Forest in Missouri, and Tongass National Forest in Alaska.



While the United States boasts an estimated 3 trillion trees, the National Forest Foundation reported over 8 million trees planted in national forests in 2022 alone. PERC's contribution of 64 trees may seem modest in comparison, but each planted tree represents a positive stride towards environmental stewardship.

But the environmental narrative extends beyond tree-planting endeavors. **Propane, a low-carbon fuel alternative, emits significantly fewer pollutants than an equivalent amount of electricity sourced from the U.S. grid.** A notable example resides in Maine's Acadia National Park, where propane fuels the Island Explorer buses, ensuring clean transportation while safeguarding the park's air quality and natural habitats. Over two decades, these propane-powered buses have curbed carbon emissions by 27 tons and prevented the release of 41 tons of smog-inducing pollutants.

Moreover, propane's inherent non-toxic and non-poisonous nature prevents soil and groundwater contamination, further bolstering its eco-credentials. With ongoing advancements in renewable propane technology, the promise of even greater environmental benefits looms on the horizon.

**This Earth Day, let us celebrate the multifaceted contributions of propane, from fostering tree growth in national forests to mitigating carbon emissions and championing sustainability.**

## IMPORTANT INFO REGARDING PAYMENT PLANS FOR NEXT HEATING SEASON

As we wrap up the current heating season, we would like to take a moment to remind our fuel oil and propane customers of some essential details concerning payment plans for the 2024-2025 season. Your comfort and satisfaction are our top priorities, and we want to ensure a seamless experience as we prepare for the months ahead.

### 1. Look Out for Payment Plan Notifications.

This summer, we will be sending out notices regarding payment plans for the next heating season. These notifications will be sent via mail and email, so please keep an eye on your inbox and mailbox for important updates from us. We understand the significance of timely communication and strive to provide you with all the necessary information to plan for your heating needs.



## 2. Attention Current Budget Customers.

For our valued budget customers, it's crucial to note that if you are carrying a balance on your account at the end of the current budget season, it must be paid in full before you can enroll in a new budget for the upcoming budget year. We appreciate your cooperation in ensuring that all accounts are settled before initiating new payment arrangements.

## 3. Our Commitment to Your Comfort and Convenience.

At Hinds Energy, we understand the importance of providing flexible payment options and exceptional customer service. Whether you rely on fuel oil or propane to keep your home warm and comfortable, we are here to support you every step of the way. Our knowledgeable team is available to answer any questions you may have about payment plans, account balances, or any other concerns you may encounter.

## 4. Stay Connected with Us.

We strive to keep our customers informed about the latest news, promotions, and important announcements. To ensure that you have not inadvertently unsubscribed to our emails and to stay up-to-date with the latest news and offers from Hinds Energy, we kindly request that you complete our online sign-up form.

If you are enrolled in our budget or prepay programs, it is crucial to stay informed about enrollment periods and deadlines. Our email communications are the quickest way to keep you informed about these important dates, ensuring that you don't miss out on the opportunity to enroll for the upcoming heating season.

Confirming your subscription not only ensures you receive our emails but also helps us maintain accurate customer data. By keeping our records up-to-date, we can ensure that our communications reach the right audience and provide you with the most relevant information.

## HINDS ENERGY CONTINUES SUPPORT FOR SUSQUEHANNA AREA LITTLE LEAGUE

Hinds Energy proudly announces its continued support for the Susquehanna Area Little League (SALL) by sponsoring league uniforms for the upcoming 2024 season. This sponsorship underscores Hinds Energy's dedication to fostering positive experiences for local youth and reinforcing the values of teamwork, sportsmanship, and community pride.

**A Tradition of Support:** For years, Hinds Energy has been an integral part of the Susquehanna community, actively participating in initiatives that promote the well-being and growth of local youth. By supporting organizations like the Susquehanna Area Little League, Hinds Energy aims to help create opportunities for children to engage in healthy activities, build lasting friendships, and develop essential life skills both on and off the field.

**Empowering Young Athletes:** By sponsoring league uniforms for the 2024 season, Hinds Energy enables young athletes in the Susquehanna Area Little League to take the field with pride and confidence. These uniforms not only represent a sense of unity and belonging but also serve as a tangible reminder of the support they receive from their community. With each game they play, these aspiring athletes carry with them the spirit of teamwork and sportsmanship fostered by organizations like the Susquehanna Area Little League.

Youth sports help create environments where children can learn valuable lessons about perseverance, leadership, and respect. These experiences not only shape the future of individual players but also contribute to the overall health and vitality of the community.



**CONFIRM YOUR  
SUBSCRIPTION TO OUR  
EMAILS**

Complete the form at:  
<https://tinyurl.com/hindselist>

—OR—

Scan the QR code below using  
your smartphone or tablet.





## HINDS MART CONVENIENCE STORES

### Montrose (Sunoco)

242 Church Street, Montrose, PA 18801

- Gasoline • E-Free Gasoline • Off Road Diesel •

### Susquehanna (Gulf)

1503 E. Main Street, Susquehanna, PA 18847

- Gasoline • On Road Diesel • Off Road Diesel •  
• Heating Oil • Propane Refills •

### Susquehanna (Valero)

239 Erie Blvd., Susquehanna, PA 18847

- Gasoline • On Road Diesel • Dyed Kerosene •

### New Milford (Gulf)

519 State Route 492, New Milford, PA 18834

- Gasoline • On Road Diesel •

## CONTACT US

### Main Office Hours

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*(Terms & Conditions Apply)*



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